



Helping you to
**live life to
the full**





What is **Devon Homelink**?

A small alarm unit that is fitted to your telephone that gives you help and support when you need it at the touch of a button, 24 hours a day. Devon Homelink provides you with immediate access to our friendly, trained staff. All you need to do is press the button on the pendant we give you and you will alert our alarm centre for help.

Who is it for?

Devon Homelink is a new service for anyone living in North Devon. The alarm may be useful for:

Older or retired people

People living on their own

People with a disability

Vulnerable people (for example those at risk of domestic violence or anti-social behaviour)

The service is available to anyone on request - there is no assessment process and you do not have to worry about filling in complicated forms.

How does it work?

A member of the Devon Homelink team will arrange to visit you to fit the alarm unit that plugs into your home telephone line.

We will then give you a small pendant to wear wherever you go in your home or your garden. Your



pendant is linked to your alarm unit and to our alarm call centre. If you need help, simply press the button and you will alert our staff.

Whether you need advice or re-assurance, a visit from a family member, or medical attention, we will provide you with appropriate support quickly and efficiently.

You can ask for help at any time of the day or night - there will always be someone there to answer your call.

How will it benefit me?

Devon Homelink gives you the peace of mind you need to continue living life to the full - knowing that, if you need it, expert help is at hand at the touch of a button.

You will have access to help and support from our trained staff 24 hours a day, every day of the year.

We will carry out regular checks on your home alarm unit, meaning you can always rely on our fast, professional service.



"Since I have had my alarm unit installed, it has given me a sense of security. I know that help is always at hand."

Mr E Wright
South Molton

Enquiry form

If you would like to find out more about Devon Homelink please fill in and cut out the form below, then post it back to us. You do not need a stamp. Alternatively, if you would like to contact us directly, please call freephone 0800 083 7553.



I would like to know more about Devon Homelink.

My name:

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My address:

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My telephone number:

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My email address:

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Devon Homelink the benefits

- › access to help and support from trained staff 24 hours a day, 365 days a year
- › no lump sum to pay - just a great value weekly cost
- › equipment replaced if faulty
- › no assessment process or waiting list - our service is available to everyone
- › no complicated forms to fill in
- › Devon Homelink is a not-for-profit service - all net income is re-invested

DEVON HOMELINK
FREEPOST NAT22981
BARNSTAPLE

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Freephone:
0800 083 7553



Devon Homelink is a member
of the Association of Social
Alarm Providers