

# Anti-Social Behaviour



The information in this leaflet is a guide on  
Anti-Social Behaviour



## Anti-Social Behaviour (ASB)

Everyone has the right to live in their homes free from excessive noise, vandalism, harassment and fear of crime.

Most people show consideration for neighbours and the community in which we all live, sometimes this is not the case causing irritation and even distress.

### What is Anti-Social Behaviour?

- Playing loud music
- Verbal or physical abuse
- Arguing and slamming doors
- Letting dogs bark too much or foul public areas
- Offensive behaviour
- Criminal activities
- Hate/Mate Crime
- Dumping rubbish, fly tipping
- Unreasonable behaviour



### What is not Anti-Social Behaviour?

- Babies crying
- Cooking odours
- One off parties/BBQ where there's no evidence further problems will occur
- Normal behaviour occurring at unusual times, for example, due to different working patterns and providing the resident is being considerate.
- Clash of lifestyles
- Children's play

## What happens when you report ASB?

When you report anti social behaviour we will register your complaint, open an ASB case file (if necessary) and agree some actions with you. It is very important you follow up on these actions as they help us take the case further.

In cases of neighbourhood dispute we may suggest mediation.

If mediation is appropriate to help resolve your anti social behaviour case, we will expect you to take part.

In most instances having a calm conversation with your neighbour can resolve things



## What to do in an emergency

If the incident is life-threatening, please call 999 immediately and speak with the emergency services.

If the incident involves a crime not requiring the emergency services for example; your car has been stolen, your property damaged or you suspect drug use or dealing in your neighbourhood please call 101.

We hope you enjoy your home and will not have problems but there are times when neighbours can cause distress. If you have not been able to sort out problems by speaking to your neighbour directly first, you can contact us for advice on: 01271 312500



Need  
help?

Phone us: 01271 312500

Email us: [enquiries@ndh-ltd.co.uk](mailto:enquiries@ndh-ltd.co.uk)

Complete our on-line forms via our website:  
[www.ndh-ltd.co.uk](http://www.ndh-ltd.co.uk)

Follow us on Facebook or tweet us:  
@NorthDevonHomes

Emergency Out of Hours Service:  
Freephone: 0800 917 0619



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