

# Domestic Violence and Safeguarding



The information in this leaflet is a guide to what is unacceptable neighbourly behaviour to help customers feel safe and happy living in their homes and communities



## Domestic Violence and Safeguarding Children and Vulnerable Adults

We will not tolerate those who harass, attack or abuse any of our customers because of their age, disability, gender or gender identity, race or ethnicity, religion or sexual orientation.

Some groups of people need help to keep themselves safe; for example children and vulnerable adults.

### Abuse can take many forms and may include:

#### Physical abuse

includes hitting, slapping, pushing, kicking, restraint, rough handling, pinching, punching, shaking and/or burning.

#### Psychological abuse

includes emotional abuse, verbal threats, bullying, harassment or intimidation including cyber bullying.

#### Financial abuse

this could be when someone is using or controlling your money or possessions without your consent, or is spending your money on themselves and not to meet your needs.

#### Sexual abuse

this could be any kind of sexual activity to which a person has not given, or cannot give, consent.

#### Neglect

includes ignoring medical or physical care needs, failure to provide the help necessary to meet your needs.

What to do if you have concerns for someone's welfare...

If you are concerned about someone's welfare say something!

You can report it yourself using the numbers below:



NDADA phone number:  
**01271 321946**



In an emergency call the police on 999

If you wish to talk to us we are here to listen. At North Devon Homes we take Domestic Violence and Safeguarding very seriously working in partnership with many agencies.

For more information visit our website:

[www.ndh-ltd.co.uk](http://www.ndh-ltd.co.uk)  
or phone us on 01271 312500



Need  
help?

Phone us: 01271 312500

Email us: [enquiries@ndh-ltd.co.uk](mailto:enquiries@ndh-ltd.co.uk)

Complete our on-line forms via our website:  
[www.ndh-ltd.co.uk](http://www.ndh-ltd.co.uk)

Follow us on Facebook or tweet us:  
@NorthDevonHomes

Emergency Out of Hours Service:  
Freephone: 0800 917 0619



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