

Keeping a pet

Getting our ok



Can I keep a pet in my home?

You need to get our ok if you want to keep any pet in your home, domestic or otherwise.

If in doubt please ask.

All applications are subject to the following checks;

- Your rent account
- The type of home and tenancy you have with us
- Do you have easy access to open spaces that are suitable for the type of pet you wish to keep?

We will normally say yes to your request. However, we will say no if for example:

- You are breeding and/or selling animals from your home
- Where we consider your home is unsuitable



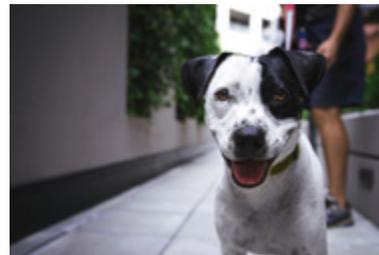
We promise to:

- Treat each application on an individual basis depending on your needs and the type of home you live in
- Give our decision within 28 days from the date we receive your application

How to ask permission

The easiest way to apply is to complete a form on our website: www.ndh-ltd.co.uk

Alternatively, call our Customer Care Team on **01271 312500** for a form to be sent.



Have you considered how much it will cost?

The average monthly cost including insurance for a dog is:

- Small dog: **£70**
- Medium dog: **£80**
- Large dog: **£105**

For a cat including insurance and cat litter **£50** per month

Here are some useful contacts for advice:

www.dogstrust.org.uk; www.cats.org.uk; www.pdsa.org.uk

Please remember you are responsible for your pet, if it becomes a nuisance in the neighbourhood we might have to withdraw our consent for you to keep a pet. This would mean finding your pet alternative accommodation within 7 days.

We are happy to help customers who have any concerns with animals in their neighbourhood, just give our Customer Care Team a call on **01271 312500**.

When we give our agreement we might:

- Set some conditions
- State the number of pets you may keep in your home
- Dogs should not be left unattended at any time, be allowed to roam, should be properly trained and should be kept on a lead at all times. Dogs must not foul on any public areas and all mess must be picked up.
- Pet areas should be kept clean and not cause unpleasant odours.





Need
help?

Phone us: 01271 312500

Email us: enquiries@ndh-ltd.co.uk

Complete our on-line forms via our website:
www.ndh-ltd.co.uk

Follow us on Facebook or tweet us:
@NorthDevonHomes

Emergency Out of Hours Service:
Freephone: 0800 917 0619



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