



How to operate your smoke alarm system



A guide to operating your smoke alarm



How to operate the alarm:

1. Test the alarms weekly by pressing & holding the Test/Hush button on the cover until the alarm sounds. Note: the test button is slightly different in some models, but they are all marked with the words 'Test/Hush'. The alarm should sound and a red light on the cover with flash rapidly. All alarms in the house will sound if the test button on any of the alarms is pressed for 10 seconds.
2. Regularly check that the green mains light is on. The red light on the cover of the smoke & heat alarms should flash approximately once per minute.
3. Keep your alarms clean – the units may be cleaned externally with the narrow nozzle of a vacuum cleaner and wiped down with a clean damp cloth. This should be performed monthly.

Example Smoke Alarm



4. Do not paint your alarms. This may cause it to false alarm and may damage the components inside.
5. Ensure that you cover the alarms with the dust covers supplied when re-decorating or any building work is in progress.
6. If the alarm should emit a single “beep” approximately once per minute, please call us on 01271 312500.

What to do if your alarms sound:

Smoke/Heat alarms can sometimes be set off accidentally. If your alarm sounds and there is no sign of smoke, heat or noise to indicate a fire, get your family to a safe place before investigating.

You can identify which one has detected a problem when they are in a continuous alarm state by looking for a rapidly flashing red light on the cover of one of the alarms.

To silence a nuisance alarm, press the Test/Hush button on the cover of the alarm with the rapid flashing red light. This will silence all the alarms and the red light on the alarm cover will flash once every 10 seconds to tell you it is in 'Hush mode'. After 10 minutes the alarm will automatically reset.

If you have any questions or need any further information,
please contact our Customer Care Team on 01271 312500.



North Devon Homes Ltd
Westacott Road, Whiddon Valley, Barnstaple EX32 8TA

Telephone: 01271 312500 • Fax: 01271 377810 • enquiries@ndh-ltd.co.uk
www.yourlocallandlord.com

Emergency Out of Hours Service
Freephone: 0800 917 0619