

If you have any questions or need any further information, please contact our Customer Care Team on 01271 312500.



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Emergency Out of Hours Service
Freephone: 0800 917 0619



Aids & Adaptations



Helping you live independently
in your home



Aids & Adaptations

Aids and adaptations are alterations or equipment fitted to your home helping you with day-to-day activities safely and easily, enabling you to continue living independently in your home.

If you feel you would benefit from a disabled adaptation to your home, the process is very easy and straightforward.

- You will need to arrange for an Occupational Therapist (OT) to visit you by contacting **Care Direct** on **0345 155 1007**, or you can visit their website: **www.devon.gov.uk/caredirect**
- The Occupational Therapist will make an assessment of the works required.



Minor Adaptation
(under £1,000)

Major Adaptation
(over £1,000)

All minor adaptations will be sent to NDH for approval. We normally use our Home 2 Home team to carry out our minor adaptations although during busy periods or for specified works we use a range of local contractors.

All major adaptations will require a Statement of Need form to be completed by your Occupational Therapist. Funding may be obtained for these adaptations via a Disabled Funding Grant which your Occupational Therapist or case worker will be able to support you through. Major adaptations are carried out by contractors instructed by Care Direct or North Devon Council.



An example of the types of works that are classed as Minor or Major adaptations can be found below:

Minor Adaptations

- Grab rails
- External hand rails
- Lever taps
- Additional stair rails
- Specialist hearing equipment

Major Adaptations

- Level access showers
- Stair lifts
- Access ramps
- Bathing aids
- Alterations to doorways
- Wet Rooms

If you have any questions about anything in this leaflet please contact us on 01271 312500 or visit the 'Looking after your home' area of our website: **www.yourlocallandlord.com**

